



Telephone Consultation, Virtual Consultation and Recording Policy

Telephone or Virtual Consultation

EPIC Solutions are happy to consider requests for telephone or virtual consultations unless we believe the quality of your assessment or therapeutic input will be compromised. Telephone or virtual consultations will be charged the same rate as face to face appointments.

Only work telephone numbers or secure virtual platforms will be shared with clients.

Recording of Consultation

EPIC Solutions are happy to allow recording of consultations if you provide a written statement to confirm that the recording will not be shared with any other person(s) or used for any other purpose.

We ask that you cover the cost and practicalities of making any recording.

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Karen Street	October 2020	March 2023	March 2026